

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Eric Havens, et al. § Group Art Unit: 2665
Serial No: Unknown §
Filed: March 23, 2004 § Examiner: Duc Chi Ho
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 §
For: Changing Quality Of Service For Voice Over IP Calls

Mail Stop PATENT APPLICATION
Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313.1450

"EXPRESS MAIL" Mailing Label No.: EV450382250US
Date of Deposit: March 23, 2003

Dear Sir:

PRELIMINARY AMENDMENT

Please amend the application as follows prior to the substantive examination thereof:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 3 of this paper.

Remarks begin on page 7 of this paper.